

Warranty Policy

ITEMS COVERED

Hoses, manifolds, tubing tools, replacement gauges, fittings and adapters, gas and fuel oil test kits, UV dye products, test leads, mechanical thermometers.

EXCEPTIONS

Hoses - Only individual hoses are covered. No 3-Packs are to be field scrapped. Stainless Steel Corrugated Hose Assemblies are not covered under this policy and cannot be field scrapped.

Manifolds – YELLOW JACKET manifolds have a one year warranty (lifetime warranty applies only to the manifold bar). For out-of-warranty returns, follow the instructions on the card included in your manifold package or call our customer service department for instructions. If a gauge has failed, replace the gauge and follow the above procedure for credit on failed part. Manifolds with hoses are **not** considered a legitimate “field scrap” item.

Tools - All hand tools are covered with the exception of “Tool Kits”. Please “Field Scrap” only the failed part and a credit will be issued for this part only. Oil Pumps 77930 and 77940 are covered under the field scrap policy.

The following part numbers must be returned to the factory for in warranty repair and return. Please call for a Return Goods Authorization (RGA) # prior to returning.

- Vacuum Pumps
93540, 93560, 93580, 93590, 93600, 93610, 93613, 93615
- Recovery Machines
95100, 95700, 95760, 95762
- Vacuum/Micron Gauges
69060, 69075, 69080, 69086
- Electronic Leak Detectors
69336, 69354, 69365, 69373, 69341
- Electronic Scales
o 68802, 68803, 68812, 68813
- o Electronic Products
69008, 78050
- Refrigeration System Analyzers
40812, 40813, 40815
- Leak Monitors
68004, 68008, 68010, 68011, 68032, 68036, 68091, 68093, 68096, 68097, 68099, 68016, 68024, 68043, 68047,
68028, 68029, 68050, 68052, 68064, 68068, 68094
- Refrigerant Identifier
68945, 68947