



# RETURN REQUEST FORM

Thank you for the purchase of YELLOW JACKET® products. Please complete the following information and email this form to [custserv@yellowjacket.com](mailto:custserv@yellowjacket.com) to obtain the required **Return Number and Label** which must accompany all returns and be visible on the outside of the box. All returns must be prepaid. Sending this form with your product is **not** an authorized return. Doing so could delay service or result in return of the unrepaired product back to you. **Contact customer service to verify credit qualification prior to completing this form. All credits are based on final analysis and disposition upon receipt.**

Type of Return: (choose one)	Service Repair	Warranty Repair	Warranty Credit RMA only
Account Number:	_____		
Contact Name:	_____		
Business Name:	_____		
Street Address:	_____		
City, State, Zip Code:	_____		
Contact Phone Number:	_____		
Contact Email Address:	_____		
Item Model Number:	_____		
Item Serial Number:	_____		
Original PO Number:	_____		
Detailed Description of problem with the part:	<div style="border: 1px solid black; height: 80px; width: 100%;"></div>		

**Proof of purchase must be returned with this form to be considered for warranty!** The warranty does not cover products that have been altered, abused, misused, or improperly maintained. For services performed outside of warranty, we will provide a repair estimate to the contact on this form for authorization and payment arrangement. Upon receipt of approval and payment, we will complete the service repair and return the product.

Ritchie Engineering Company, Inc.  
Customer Service  
(952) 943-1300 or [custserv@yellowjacket.com](mailto:custserv@yellowjacket.com)