

ATTENTION CUSTOMERS

DATE: July 25, 2023

SUBJECT: Potential UPS Service Disruption

We are aware of a potential UPS service disruption in the near future. To avoid shipping delays, we are currently enlisting FedEx to assist with our shipments.

Should a UPS service disruption occur, we will adhere to the following:

- If you have recently submitted an order with your UPS account number, these orders will be left as is and will not ship until UPS resumes services.
- If you would like to change your shipping method, please email custserv@yellowjacket.com with your order # and applicable Fed Ex account #.
- If you have recently submitted an order and we are billing you the shipping, we will use FedEx and the shipping will be automatically billed on your invoice.
- If your order meets our \$2,500.00 minimum, there is no action needed on your part.

Thank you for your continued partnership with Ritchie Engineering; we will continue to keep you updated as the situation unfolds.

Danielle Urso

Customer Service Manager
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